

*“Colin Burke Electrical Ltd is a quality driven organisation with a corporate vision to provide innovative services to our clients for the duration of projects.”*

It is the policy of Colin Burke Electrical Ltd to provide a level of service and focus that exceeds Clients expectations and delivers complete client and customer satisfaction.

Colin Burke Electrical Ltd is committed to:


- Maintaining compliance with all relevant legislation and approved codes of practise applicable to the Quality Policy as a minimum, and to monitoring new developments to continually improve the Quality performance standards.
- Making Quality Assurance an integral part of the management of Colin Burke Electrical Ltd.
- Managing Quality issues through a structured approach of policy, processes, training and awareness at all levels.
- Involving and consulting with employees/contractors and where appropriate their representatives, to effectively communicate on Quality matters.
- Reviewing the Quality Policy on an annual basis and implementing appropriate improvements.
- Bringing all changes in the Quality Policy to the attention of all employees.
- Continually improving the effectiveness of the Quality Management System.
- Engaging positively with the Client and customers in order to generate improvement and to ensure that measurable quality objectives are established and reviewed.

Objectives being:

- Conform to, and achieve, customer and contractual requirements.
- Provide a leading-edge service to the Clients customers to help the Client achieve and beat all regulatory financial targets.
- Maximise value to all stakeholders whilst minimising associated risks.
- Deliver performance drive, best value solutions.
- Adhere to construction programmes and budgets.
- Deliver continual improvement in systems, process and people development via the effective application of the management systems and procedures.

Every member of Colin Burke Electrical Ltd will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organisation and provides unquestioned conformance with contract requirements.

*For and on behalf of the Board of Directors of Colin Burke Electrical Ltd:*

Signed: 

Date: 3<sup>rd</sup> January 2025